



## CAMPBELL RHODODENDRON GARDENS GROUP BOOKINGS

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### Opening Hours:

- The Campbell Rhododendron Gardens' Entrance Gates are only open to Coach Vehicle Tours from 10:00am to 3:00pm daily. We are open at all times for pedestrian access, every day of the year.

### Booking:

- During our 5-6 Open Weeks only—from **early-October to mid-November each year**—we serve refreshments and sell souvenirs. There is a **Booking Payment of \$12.00 per person**, which includes our famous Aussie Cream Tea (coffee/tea & cream scone) and an entrance donation to the Gardens. There is a free coffee/tea for the Coach Driver. **Check website for dates.**
- An initial deposit—50% of the total Booking Fee—is payable to secure the Rhodo Tea Room booking on your requested date. The final 50% balance is payable one month prior to your group's booked date. If you have more guests on the booked date, the extra amount can be paid by cash.
- The deposit will be forfeited if a cancellation is made less than 30 days prior to the booked date. Any cancellation will incur a 20% administration fee, and the balance will be reimbursed within 4 weeks. If cancellation is made earlier, the deposit will be refunded in full. But if rebooked, no second postponement will be permitted.
- For tours at any other time, the **Booking Payment is \$5.00 per person** (no tea). The 50% Booking Fee deposit, and 20% administration cancellation fee will still apply.
- **Payments may be made online, or by direct deposit into our account** (see website for details).
- Campbell Rhododendron Gardens are not liable for circumstances beyond our control such as: COVID-19 restrictions, weather-related issues, flood, fire, acts of nature, road closures or technical problems with transport and energy supply, which may affect the facilities. Should the Gardens be closed due to any such unforeseen events, the Management shall have to cancel your booking and will refund any monies you have paid, but we will not be liable for any direct or indirect loss that you, the Hirer, may have incurred.
- The Terms and Conditions are subject to change at any time.

### Responsibility:

- **Damage:** As the Hirer, you are responsible for the conduct of any visitors /guests during the hire period, and for any damage caused by any person during the function. Campbell Rhododendron Gardens hold important plant collections and the cost of any damage will be charged to you.
- **Lost Property:** The Management Committee cannot take responsibility for any lost property belonging to you, the Hirer, and your visitors /guests. Any items left behind after your tour will be held by the Management for 6 weeks. After this time it will be donated to charity or disposed of. If we are required to return any found items to you this will incur a postal charge.

### Liability:

- Persons enter Campbell Rhododendron Gardens at their own risk. The Management are not liable for any injury suffered by you, the Hirer, or other persons invited by you

to the Property. You, the Hirer, or any other person directly or indirectly associated with you, indemnifies Campbell Rhododendron Gardens against any claims, losses—personal property being lost, stolen, damaged or destroyed—costs and expenses, personal injury, death or permanent disability, arising from your visit to the Property.

**PLEASE FILL OUT THIS FORM FOR PARTIES OF 10 OR MORE PERSONS**

**Please note that we do not run the Rhodo Tea Room outside of our 5-6 Open Weeks, and we will be unable to open the Lodge for visitors.**

Visiting Group's Name: .....

Date and approximate time of arrival: .....

**Please call 4787-8965 when you are WITHIN 1 HOUR of the Gardens, so we know when to expect you.**

Number in your group: ..... Do you require Aussie Cream Tea?: .....

Payment: *Deposit of \$* ..... *Balance of \$* .....

Contact Details: *This information will be used so we can contact you to confirm your visit*

Coach Company name: .....

Address: *Street:* ..... *Number:* .....

*Town:* ..... *Postcode:* .....

Telephone: (Including Code) ..... Mobile: .....

Email Address: .....

Other requirements or comments: .....

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**Agreement:**

- You, the Hirer, by making a reservation with the Campbell Rhododendron Gardens, agree that these Terms and Conditions apply to all bookings.

Name (CAPITAL LETTERS): .....

Signed: ..... Date: .....